

IN THE SPECIFICATION:

Please replace the paragraph on page 9, starting at line 8 and ending at line 18 with the following paragraph.

The NCP 4 includes a processor 56 which is connected to system data storage 40. The processor 56 monitors telephone network traffic and other network features. The processor cooperates to establish conference calls and establishes system user data. The processor 55 may also monitor other network functions or may receive packets from other network control devices relating to network functions such as status, errors, faults etc.. Upon an event occurring which is monitored, or upon receiving packets from another network control device which have network information which must be conveyed to the administrator, based on established criteria[.]; the processor Processor 56 accesses data from data storage 40 for sending out a voice alert message to the administrator of the system 1. The data in data storage 40 preferably includes contact telephone data and digital voice data. The processor 56 sends packets including data from data storage 40.

Please replace the paragraph starting on page 9, line 19 and ending on page 10, line 1 with the following paragraph.

The NCP 4 may have a direct connection ~~34~~ 38 to the Ethernet network 18 via MAC device 56 and physical interface 58, as shown in Fig. 2. As an alternative to the embodiment shown in Fig. 1, the NCP 4 may be directly connected to a server 47 which itself is connected to the Ethernet network 18. The data storage 40 may be connected to the server.

Please replace the paragraph on page 14 starting at line 8 and ending on line 22 with the following paragraph.

The digital line card connection 28 (T1 line/Internet gateway) or some other connection may provide a connection of the network system 1 to the Internet or some other wide area network. The network telephone 20 may also be connected to the Internet or the wide area network at a remote location, specifically remote from the Ethernet network 18. The administrator alert data is then sent to the remote network telephone 20 in the same manner as described above but via the Internet gateway. The contact telephone data is the address used for sending packets. The NCP may also address administrator alert data to other network devices. For example, a network device 42 (connected directly to Ethernet network 18 or connected to Ethernet network 18 via network telephone 20) can include a sound card converting the digital signals (e.g. a wave WAV file) to analog signals for playing over the computer speakers. A device can be connected to the network which provides a connection to a loud speaker. The process may also provide both a sending of voice data to a network device and also a sending of data to a local paging device (sending a radio frequency paging signal or similar) which may be used for a facility to page an individual.